rVotes Virtual Phone Calling Instructions

Version: 9/14/2011

You must have appropriate USER security access to create this list and to assign USERS in your group / committee access to the list

Follow instructions for *Walking List Creation* from **"Main Menu"** through **"Search".** Then, instead of selecting **"Reports",** select **"Create RPhoneBank".**	
Enter the following information into the rPhoneBank fields. • **Name** – *create a name for the rPhoneBank list* • **Description** – *describe the list* • **Survey Question** –you will see sample survey scripts from the drop-down menu. In the future, we will provide instructions for Admins to create their own customized survey scripts. Then click the **"Save"** icon to make the **"User Access"** window pop-up. **Select a user** from the right column of previously added users. Click the **"Add"** button to add them to the left **"Users with Access"** column. Click **"Save"** icon again & you are done.	
When the user from your county-wide group / committee logs into rVotes, they will see the screen on the right. Have them select the **"Virtual rPhone Bank"** to access the saved list created by the Admin for this group.	
The user then **selects the saved phone list**, named in this example "WC-24 Phone List"	

As soon as the phone list is selected, a voter's name, address, phone number, script, and survey pops up.

Call the number manually using your home or cell phone and enter the responses into the form on your computer. Once done, click on the **"Save & Get Next"** button to call the next voter. The data will be saved and linked to the data of the voter you called.

Note that you can **tag voters with "Activist Codes"** at the bottom of the form, such as "Volunteer", join "Mailing List", or "Want to contribute". This is valuable information! For example, you can later search your voter data base for those who "volunteered" to help with door-to-door canvassing, sending out mailers, or fundraising. Note that a "User" of rVotes can also be a "Volunteer", but a "Volunteer" is not automatically a "User" of rVotes, unless you gave them access to the rVotes system.

If you have a free Skype account and Skype is running on your computer, you can just click on the voter's phone number to make the call from your computer. You may need the browser Skype plugin. Installation may take quite some time, so be patient.

rVotes may, as warranted at a future time, also provide connections to third-party phone system providers. The Application Programming Interface (API) software capability exists in rVotes to seamlessly exchange data with any third-party phone system.

In all of the above cases, since the caller initiates the call, no "dead time" will occur when the voter answers the phone, as is typically the case with computerized phone systems. When voters hear "dead time", they are tipped off that the call is from a computerized phone bank and the call may not be as effective in eliciting candid voter responses.

rVotes OHIO

Main Menu · rPhone Bank Outreaches · rPhone Bank
Canvass: Obamacare and SB5 vPB Name: WC-24 Phone List
Fish bowl: 627 Locks: 1 Total Completed: 0 You called: 0 Your %: 0% Total Calls Remaining: 627 [Refresh]

Voter contact information blocked to protect privacy.

Save & Get Next

Hello, _____? (confirm name). My name is _____. I am a volunteer with _____ and I'd like to conduct a quick, two question survey about two issues that will be on the November ballot. This should take less than a minute. Do you have a moment? [If not, thank them and go to next contact. If yes, continue.] Last year Congress passed the Patient Protection and Affordable Care Act, frequently referred to as "Obamacare". The Healthcare Freedom Amendment has been placed on the ballot to exempt Ohio citizens from Obamacare. 1) If the election were held today, how do you stand on the Healthcare Freedom Amendment? (FOR Amendment?, AGAINST Amendment?, Undecided?, DON'T CARE.) This year the Ohio's General Assembly passed a collective bargaining reform bill frequently referred to as Senate Bill 5. A referendum has been placed on the ballot to repeal Senate Bill 5. 2) If the election were held today, would you be for repealing Senate Bill 5, against repealing Senate Bill 5, or are you undecided? (FOR repeal?, AGAINST repeal?, Undecided, Don't care)

Call Results (if not completed):
- (•) Completed
- ( ) Busy
- ( ) Call Back
- ( ) Deceased
- ( ) Not Home
- ( ) Refused

1) If the election were held today, would you stand on the Healthcare Freedom Amendment?
- ( ) For Amendment
- ( ) Against Amendment
- ( ) Undecided
- ( ) Don't Care

2) Are you FOR repealing Senate Bill 5 (SB5) in Ohio?
- ( ) For Repealing
- ( ) Against repailing
- ( ) Undecided
- ( ) Don't Care

Activist Codes:
- ☐ Mailing List
- ☐ Volunteer
- ☐ Want to contribute
- ☐ Yard Sign

That's all the questions I have. Thank you very much for your time. [Checkboxes may be used to record if people volunteer the information that they would like to help as a volunteer, make a contribution, put up a yard sign, or get on mailing list. This is only recorded for those who indicate support for our side of the issues.]