

Voter Information Software Capability Assessment

Not to be shared with third parties. IT providers are not to see each other's assessments.

Updated: August 16, 2011

	rVotes		Competing System	
	Capability	Proven Successes	Capability	Proven Successes
Strategic Focus				
IT System Capabilities <i>Identify which capabilities are not currently activated and what is required to access these.</i>				
<i>Broad Access to Individual/ Disparate Groups</i>				
<i>Walking List Creation</i>				
<i>Volunteer Phone Bank</i>				
<i>e-Mail Blasts</i>				
<i>Voter Engagement Scripts</i>				
<i>Voter ID with Surveys To Identify Like-Minded Voters</i>				
<i>Data Upload</i>				
<i>Mobile Data Entry</i>				
<i>Data Download</i>				
<i>Voter Fraud</i>				

<i>Volunteer / User Access</i>				
Infrastructure / Program				
<i>Who Developed & Owns It</i>				
<i>Affiliations</i>				
<i>Current Capacity & Scalability</i>				
<i>How Minimize Downtime & Deal with Issues When They Occur</i>				
<i>Current & Anticipated IT Support</i>				
<i>Security</i>				
<i>Backup</i>				
<i>Disaster Recovery</i>				
Data Considerations & Security				
<i>Board-of-Election Voter Records</i>				
<i>Voter ID Generated Voter Information</i>				
<i>Data Governance / Data Quality Stewart</i>				
<i>Monetization of Voter ID Information</i>				
Customer / Volunteer Support				
<i>Training</i>				

<i>(Including how to configure for volunteer permission based access.)</i>				
<i>Help Desk User / Volunteer Support</i>				
<i>Capacity to provide Tier I (System Engineers with Expertise), Tier II (Hotline), and Tier III (Local Power User) Type IT Support</i>				
<i>Issue Log / Defect Log With Problem Prioritization & Change Control Tracking</i>				
Business Model Considerations				
<i>Strategy</i>				
<i>Pricing</i>				
<i>Minimum Revenue Required to Start-up State</i>				
<i>Ability to Sustain Business with Minimal Revenue During Start-up Phase</i>				
Legal Contractual Considerations				
<i>Data Ownership and System Access In Case of Business Failure or Closure</i>				

<i>Escrow System</i> <i>Source Code Terms</i>				
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